

E2 Shop System 2019.2.1

The purpose of this document is to provide licensed users of the E2 Shop System with the most up to date information regarding changes made in this release. If you have any questions about this update, contact Shoptech Technical Support at **(800) 677-9640** or techsupport@shoptech.com. This update includes the following changes:

Please login to the Customer Community to register for any of the upcoming E2 Shop Virtual Training Classes.

<https://shoptech.force.com/customers/login>

Enhancements and Changes in Functionality:

1. Development made a change in Receivers when the user unprocesses, similar to how unprocessing works in Purchase Orders. The Receiver is now saved when the Unprocess button is clicked and the Cancel button is no longer disabled after the user unprocesses.

INITIAL BUILD 2019.2.1-Rel.1

Category	Title	Customer Release Notes	Support Case Number
Data Collection - Usage	Date filters in the Data Collection Work Queue returning incorrect results	Customer reported the date ranges do not work in the Work Queue in Data Collection. When entering dates into the date filter, results were returned that were outside of the date range selected. Development updated the code so the date range filters in the Work Queue return results as expected.	190325374564
Executive Overview - Web	Error Message is received when refreshing the Attendance Analysis in Quickview	Customer reported receiving an error message when Refreshing the Attendance Analysis in Quickview. Development updated the code so the grid data now generates with no error.	190319373317
Inventory	Inventory Activity Summary date order issue	The customer reported the Inventory Activity Summary is not sorting the Date and Time in the correct order. On the Inventory Activity Summary development added sorting by Part Number and then by Date Entered to correct the sorting issue on the report.	190404376965 190329375760 190401376054
Inventory	Issue with Include/Exclude filters on Part Label Report	The customer reported the Part Labels report is not filtering results properly. Development has updated the code to apply the Include and Exclude filters accurately to get the correct results.	190402376502
Inventory	LastSettings does not load properly	The customer noticed, when running the Part Labels report, the Number of Copies and Number of Blank Labels fields do not save the previous settings. Development has updated the code to save these values to the LastSettings table and will load the next time the user enters the Part Labels page.	190408377741

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Category	Title	Customer Release Notes	Support Case Number
Inventory	Transferring partial quantities in Inventory	Customer reported being able to transfer .5 of a material to a job. Development modified the code so the user will now receive a warning message when they attempt to transfer a quantity less than one.	190408377772
Orders	Blank report filter not generating	The customer reported they were unable to generate the Order Entry Summary when applying a report filter with a blank value. Development determined there was not a check to see if the value was blank, and one was added. The report will now generate records with a blank in the value specified by the filter.	190320373465
Orders	Order Processing time out	The customer reported they were unable to process a large Order. The session would time out before completion. To resolve this issue, development reworked some of the queries to improve processing performance and updated order processing to fix an issue with order routing costs updating incorrectly for outside services. The order will now process successfully.	190326374791
Purchasing	Inventory disappears when certain steps happen on the receiver	The customer reported unprocessing a Receiver and canceling out would not allow them to process the Receiver again and inventory would not go to stock. This occurred because the Receiver was unprocessed and needed to be processed. Development has updated the code to save the Receiver when the Unprocess button is clicked. This will require the user to click the Process button again before saving or canceling out of the Receiver.	190330375932
Quickbooks - Desktop	No Print Button on the QB Sync Report	The customer reported not having a print option after running the QB Sync Report. Development has implemented a 'Save' button to the QB Sync Report screen. This will save a TXT file of the report in a folder that is located in the Installation Directory.	180508304691
Quickbooks - Online	Error when syncing to QuickBooks Online	The customer reported an error when syncing a specific AR Invoice to QuickBooks Online. A code change was made and now the invoice syncs successfully.	190326374854
Quickbooks - Online	Error when syncing specific AR Invoice to QuickBooks Online	The customer reported receiving an error when syncing to QuickBooks Online. The error was caused by a dash special character that is not a character on the keyboard. A code change was made to better explain the issue and was added when syncing an AR Invoice, Estimate, or Inventory Item. Once the user eliminates the special character they will be able to sync successfully.	190326374911
Quickbooks - Online	Wrong GL Account syncing to QuickBooks Online	The customer reported an issue when syncing a non-inventory part to QuickBooks One. When the part is added to QuickBooks, the Income Account is E2PartIncome. Development has updated the code and the QuickBooks Income Account is now the account from the Product Code.	190401376225