

E2 Shop System 2019.1.3

The purpose of this document is to provide licensed users of the E2 Shop System with the most up to date information regarding changes made in this release. If you have any questions about this update, contact Shoptech Technical Support at **(800) 677-9640** or **techsupport@shoptech.com**. This update includes the following changes:

Please login to the Customer Community to register for any of the upcoming E2 Shop Virtual Training Classes.

<https://shoptech.force.com/customers/login>

INTERIM BUILD 2019.1.3-Rel.2 (2/5/19)

Category	Title	Customer Release Notes	Support Case Number
Data Collection	Searching for a Routing Step generates an Error	An error was reported when searching for a Routing Step in Data Collection. Development has updated the code to prevent this error from occurring when using the Search function.	190204362852
AR	Error generated when searching for a Packing List	Customer reported an error is generated when searching for a Packing List on a New AR Invoice. Development has corrected the issue and a Packing List can now be searched when creating a new AR Invoice.	190204362878
AP	Error generated when searching for Receiver	The customer reported an error is generated when searching for a Receiver on a New AP Invoice. Development has corrected the issue and a Receiver can now be searched when creating a new AP Invoice.	190205363245
Purchasing	Error generated when searching Job Requirements	The customer reported an error is generated when attempting to search for Job Requirements on a Purchase Order. Development has corrected the issue and Job Requirements can now be searched when creating a new Purchase Order.	190204362890



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INITIAL BUILD 2019.1.3-Rel.1 (2/3/19)

Category	Title	Customer Release Notes	Support Case Number
AP	Phone number not showing on AP Aging Summary	The customer reported the phone number and name of the AR contact is not being displayed on the AP Aging Summary Report. A code change was made and now the phone number and contact that is marked as the AR contact displays.	190110357012
AP	Auto Check Writing creating multiple checks	The customer reported the Auto Check Run printed most of the checks 3 times. An error message was generated toward the end of the run that a Vendor Name was missing and was required. A code change was made and now Vendor Names are required when entering a new Vendor. The error that was received during the Check Run was also clarified for the user regarding the missing Vendor Name. Once the Vendor Name is added, the check batch runs successfully, and all Invoices are marked paid.	190122359945
Inventory	Error Message is received when running the Vendor Invoice Summary	Customer is receiving an error message when running the Vendor Invoice Summary. Development updated the code so the report generates as expected.	190110357203
AR	Error when processing Auto Billing	The customer reported Auto Billing is generating a time out error. Development corrected a processing issue when calculating a Net Due Date. The Auto Billing process now completes as expected.	190114357969
AR	AR Invoice can be edited when status is Posted	The customer reported being able to edit the GL Code and Sales Amount on the Additional Billing Detail of an AR Invoice when the Invoice was in a Posted period. A code change was made to add a	190115358391



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Category	Title	Customer Release Notes	Support Case Number
		Warning if the user tries to edit this information. The warning states: This Invoice has been posted to the General Ledger. You must unpost the General Ledger in order to make changes to it.	
Cost Analysis	Error when generating reports	The customer reported receiving a fatal error when trying to generate certain reports within Shop. Development optimized the generation of the report to help prevent the error.	190109356905
E2 Shop System / Office - Main Application	Update removed email settings	The customer reported Shop updates are removing the values for Default SMTP User. Development modified the Shop upgrader and added configuration file settings for the custom key elements to be transferred between the existing and incoming web.config files.	190122359957
E2 Shop System / Office - Main Application	On Premise FIPS 140-2 security issue	The customer requires FIPS 140-2 security to be government compliant. Development enabled cryptographic algorithms for FIPS compliance.	181215352389
General Ledger	Getting error when creating a reversing Journal Entry	The customer reported when creating a reversing Journal Entry, without the Next Numbers feature turned on for Journal Entries in Company Maintenance, an error is generated. A code change was made and now the reversing entry is created without error using the original Journal Entry.	190110357047
Orders	Order Release issue when copying Orders	The customer reported Releases are incorrect on Orders with a scrap amount when copied. In Orders, development modified the code logic when checking for scrap releases. The Order Releases now copy as expected.	190111357420
Orders	Shipment Summary ignoring filter	The customer reported when running the Shipment Summary and including the filter of Salesman equal to, the report was ignoring that filter. A code change was made and now the filter is working correctly.	190129361562 190130361944

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Category	Title	Customer Release Notes	Support Case Number
Orders	Shipment dimensions not saving	The customer reported the entered dimensions in the Create Shipment function are not being saved. In Create Shipment, development corrected an issue with the save code and the package dimensions are now being saved as expected.	190111357591
Orders	Master Step Number not shown	The customer reported the Master Step Number for a sub-assembly was incorrect on a processed Order. Development made a code modification so the Master Step Numbers are now correctly set on an Order.	190123360228
Paychex	Paychex export file incorrect format	The customer reported when creating an export file for Paychex, the file was created as a .csv. Paychex requires the file to be in .txt format. A code change was made and now the file creates as a .txt.	190116358669
Purchasing	Long load time when creating Vendor Return	An error was reported when searching for a Receiver within the Vendor Return module. When the system was searching, it returned too many records resulting in a timeout error. Development has updated the code to return the first 30,000 results and created a prompt informing the user to use the Search Options to find their record if it is not listed.	190121359753
Quality	Error received when running the Work Center Maintenance Report	Customer reported they are receiving an Object Reference Error when running the Work Center Maintenance Summary. Development updated the code so the Work Center Maintenance Summary report generates as expected.	190122360078
Quick View / E2 View	Page reload removes slashes (/) in the Search Field	The customer reported an issue when searching in QuickView Part Inquiry. Searching for a value that included a slash (/) would only return results the first time the user searches for it. If the user navigated to another module and returned to Part Inquiry, the Search For field would no longer have the slashes listed. Development has updated the code to allow these characters to be loaded on the page reload.	190114357836
Quick View / E2 View	Misspelling in Quickview	The word Elapsed is misspelled in Quickview. Development updated the spelling of the word Elapsed.	190116358851

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Category	Title	Customer Release Notes	Support Case Number
Quick View / E2 View	Error generating Performance Analysis	The customer report they could not generate the Performance Analysis in Quickview, an error was generated. In Executive Overview Performance Analysis, development optimized the code to reduce the number of calls to the database. The report will now load as expected.	190114357872
Quick View / E2 View	Quickview Document Link breaks when sorting	The customer reported sorting the Documents grid in Quickview would not correctly sort the file links. Development made a modification which fixed the issue and now the grid gets the correct row after sorting it.	190122360064
Quickbooks - Desktop	Default GL Codes syncing to QuickBooks Online Parts	The customer reported when syncing AR Invoices to QuickBooks Online and not using an Estimate part, the E2PartIncome default account was hitting the General Ledger. A code change was made and now when syncing an undefined part to QuickBooks Online, it no longer uses the default GL Code. It now uses the GL Code from the Invoice Details that is populated from the Product Code.	190117359232
Quickbooks - Online	Quickbooks Online configuration changing when update is installed	The customer reported the web config for On-Premise customers is not retaining the QuickBooks Online settings after the update. Development modified the code to retain the QuickBooks license keys for On-Premise installations following an update.	190129361596
Quoting	Quote Header overlaps with Quote Notes	The customer reported the Header box on a Quote would overlap into the Quote Notes when the text of the note was of substantial length. Development made a modification to the report settings so the two areas no longer overlap.	190117358913
Quoting	Error message received when running the Cost Estimate Report	Customer reported receiving an error message when running the Cost Estimate Report. Development updated the code so the report generates as expected.	190122360120
Shop Control	Due dates not changing on sub parts	The customer reported changing a due date for a part on an Order is not changing the due date of the subs for that part. Development modified the code so changing the due date of a release for a processed job now correctly forces the job to be rescheduled on save when real-time scheduling is enabled.	190118359511
Shop Control	Time out error when running the Time Tracking Summary	Customer reported receiving a Time Out error when running the Time Tracking Summary GL Code Breakdown Report. Development updated the code so the Report now runs as expected.	190122360034

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Category	Title	Customer Release Notes	Support Case Number
Tables	Unable to create a Custom Work Center Badge Report	Customer reported Custom Reports are not saving when creating a Custom Work Center Badge Report. Development updated the code so Custom Reports are now saving and are available for use.	190117358958
Upgrade	Portal Conversion from Pro to Shop not importing all users	The Customer Portal was not importing all users during the conversion process. Development added code to import user tables from the BLS.MDB file into the company database when converting data from an Access database.	190122359938
Upgrade	Portal Conversion duplicate domain	It was reported after uploading a database with the same name via the Portal the login screen dropdown shows multiple companies. In the Portal, development changed the way the system checks for existing URLs to include those with and without a trailing '/'.	190123360309